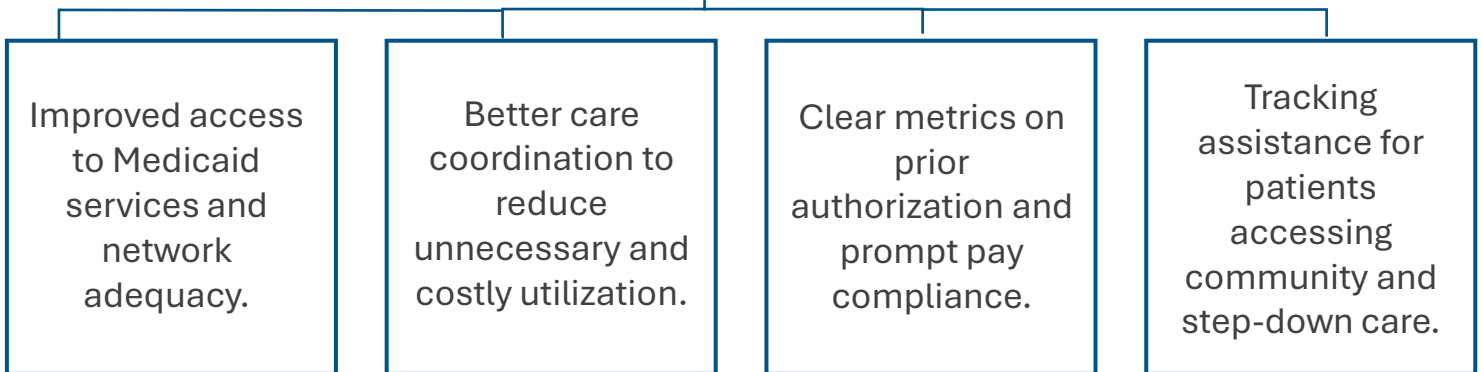


Increasing Oversight Of The \$36 Billion Medicaid Managed Care Contracts

- **Lawmakers need timely, transparent data** about the performance of Florida’s Medicaid Managed Care Plans at coordinating care for the 4.2 million Floridians who depend on their services.
- **Current resources** available on the state’s website **are not timely, are difficult to find,** and do not provide the level of detail needed to determine whether plans are adequately meeting the AHCA contract requirements.

HEALTH PLAN MONITORING



MEDICAID HEALTH PLAN Performance Dashboard

The Medicaid Dashboard includes:

- How health plans support effective use of health care services by their Medicaid members, including emergency rooms, community mental health, and primary care.
- How easy it is for health plan members to get services and travel to those services.
- How well health plans are supporting health birth outcomes.
- Health plan administrative performance.

Click a health plan to view its Dashboard.



Plan Performance Dashboard

- View information about plan performance against the statewide average
- Quarterly reporting to drive real-time decision-making
- Tracking of potentially preventable events



Potentially Preventable Events	Emergency Department Visits			Hospital Admissions			Hospital Readmissions		
	Plan Rate	10 37	●	Plan Rate	1 45	●	Plan Rate	45 01	●
Target Rate	10 43		Target Rate	1 33		Target Rate	57 20		

Hospital Utilization	Children		
		Plan Rate	Statewide Rate
	Emergency Department Visits	33 79	37 15
	Inpatient Medical Admissions	03 96	04 01
	Inpatient Psychiatric Admissions	00 28	00 49
	Readmissions	44 50	71 76
	Super-utilizers	05 18	05 53

Follow-up After Hospital Visit	Children		
	Follow-up After	Plan Rate	Plan Rank
	Emergency Department Visit for Alcohol/Drug in 7 days		
	Emergency Department Visit for Alcohol/Drug in 30 days		
	Emergency Department Visit for Mental Illness in 7 days	40 00	1 of 10
	Emergency Department Visit for Mental Illness in 30 days	60 00	5 of 10
	Hospitalization for Mental Illness in 7 days	58 82	11 of 12
	Hospitalization for Mental Illness in 7 days	66 27	2 of 12

Delivery System Performance	Missed Long-Term Care Services				Missed Transportation Trips			
	Service	Missed Service	Plan Rate	Plan Rank	Trip To/From	Missed Trips	Plan Rate	Plan Rank
	Personal Care Visits	56	7 80	2 of 7	Behavioral Health	15	1 66	7 of 12
	Personal Care Visits	00	0 00	1 of 7	Dialysis	25	2 87	9 of 12
	Personal Care Visits	20	2 79	2 of 7	Physician Therapy	61	6 73	7 of 12
	Personal Care Visits	04	0 56	2 of 7	All other Trips	14	1 54	4 of 12
						45	5 41	4 of 12