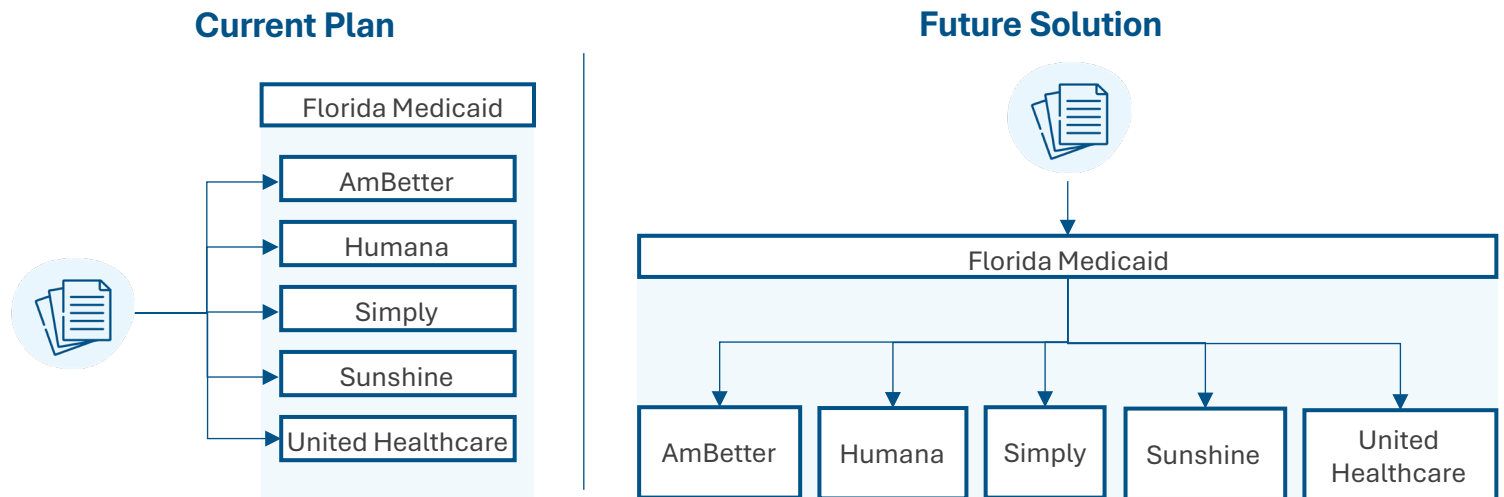


Centralized Credentialing

Providers must be enrolled or credentialed with Florida Medicaid to treat patients covered by Medicaid. Credentialing is an extensive process, including verifying education, professional licensure or certification, a background screening, and more. Once a provider is enrolled in Florida Medicaid, they also must follow the same process for any plan in which they want to participate.

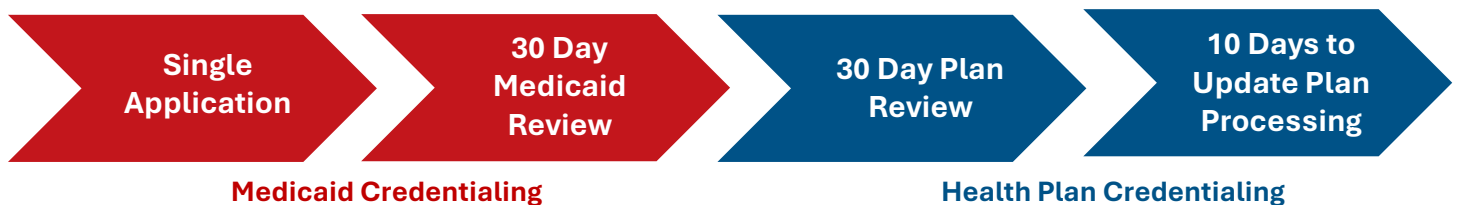
While there is a federal law that all providers contracting with Medicaid managed care must be credentialed by Medicaid, **each MCO plan does their own credentialing**. This adds an extra burden on providers to submit and follow each plan's process for credentialing. Until the MCO completes their process and loads the provider into their system, that provider cannot treat or bill for treating Medicaid patients.

FHA is pursuing legislation for the **state to mandate/create a centralized credentialing program for Medicaid**, which would eliminate the need for providers to be credentialed by each Medicaid managed care plan.



Centralized Credentialing Vision

Ease provider burden by pursuing a centralized credentialing approach.



Ensure Efficient and Timely Medicaid Program Participation for Doctors

- Support a centralized organization responsible for credentialing and loading providers into the Medicaid system more quickly and efficiently
 - Create more rigid timelines for doctors to be credentialed and loaded into the Medicaid program
 - Support standardized, clear requirements about the information that must be submitted to verify a new doctor